



वस्तु और सेवा कर एवं केन्द्रीय उत्पाद शुल्क आयुक्त का कार्यालय (अपील-1)
OFFICE OF THE COMMISSIONER OF GST AND CENTRAL EXCISE (APPEALS-I)
26/1, महात्मा गांधी मार्ग, नुंगम्बाक्कम, चेन्नै-600 034
26/1, Mahatma Gandhi Road, Nungambakkam, Chennai 600 034
दूरभाष /Telephone : 044-28331140 फेक्स /Fax : 044-28331150

No:II/39/26/2018-Bills

Dated: 05.01.2021

NOTICE INVITING QUOTATIONS

Sub: Quotation for AMC of Computers & IT Peripherals- Reg

Sealed Quotations are invited for Annual Maintenance Contract for 20 Nos. of Desktop Computers, Printers & Other IT Peripherals.

The Quotations may be submitted to GST & Central Excise, Appeals I Commissionerate, II Floor, GST Bhavan, Main Building, 26/1, Mahatma Gandhi Road, Nungambakkam, on or before 15.01.2021.

Sl.No:	Description of the System	Qty. (in Nos.)
01.	Desktop systems	20
02.	Printers	20
	TOTAL	40

GENERAL CONDITIONS:-

1. This office reserves the right to reject any or all quotations without assigning any reasons.
2. This office reserves the right to terminate the contract in the event of unsatisfactory service or violation of contract conditions.
3. The AMC shall cover hardware, LAN and all software support including OS, formatting, Reinstallation of software, COMPACT Package & Anti virus etc.
4. The rate quoted should be on unit basis for a period of one year.
5. Taxes should be quoted separately.
6. Trouble shooting calls should be attended to and completed within 24 hours of lodging calls.
7. AMC will be for a period of one year from the date of signing the agreement.
8. The Agency shall replace the defective hardware and depute reliable service engineers, who have experience in COMPACT package & LAN etc.
9. Solution over telephone will not be accepted and the Service Engineers shall visit personally and solve the issues.
10. The Agency shall make all efforts to protect date of the desktop client, Servers and Network system. The agency shall be held responsible for any violation in this regard.

(एन.कविता/ N.KAVITHA)

संयुक्त आयुक्त(अपील्स-1)
Joint Commissioner (Appeals -1)